



TRAFFIC DEPARTMENT

March 3, 1995

Mr. Russell S. Williams
Vice President of Sales
Wooster Motor Ways
6380 Centre Park Drive
West Chester, Ohio 45069

Dear Russell,

Wooster Motor Ways has been a primary carrier for The Valvoline Company for the past 10 years. During this time, the employees at Wooster Motor Ways have provided superior customer service that has yet to be surpassed by another carrier.

The commitment to quality is visible at all stages of Wooster's operations, from shipment scheduling to reliable, on-time deliveries to our customers. Valvoline's plants consistently give Wooster Motor Ways their highest ratings for carrier service and performance.

The Valvoline Company would highly recommend Wooster Motor Ways to any shipper looking for a carrier that provides exceptional service with no exceptions.

Respectfully yours,

A handwritten signature in dark ink, appearing to read 'J. Stephen Lane', is written over the typed name.

J. Stephen Lane
Traffic Manager

JSL / aq